

OFFICIAL FILE  
ILLINOIS COMMERCE COMMISSION

2003 JUL 29 P 12:39

CHIEF CLERK'S OFFICE

## FORMAL COMPLAINT

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

For Commission Use Only:

Case: 63-0463

ORIGINAL

Regarding a complaint by (Person making the complaint): Brian Chamberlain  
Against (Utility name): Commonwealth Edison  
As to (Reason for complaint) Com Ed is billing for usage  
of electricity in various location when  
I wasn't ever occupying the residence  
in Chicago Illinois. Cook County

### TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 3600 N Lakeshore Drive  
The service address that I am complaining about is various locations since 1999  
My home telephone is (773) 975 1394  
Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (773) 732-6967

(Full name of utility company) Commonwealth Edison (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

I should only be responsible for electric usage  
In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.  
Commonwealth Edison responded should have  
never had been accepted. Their response does  
not answer any of the questions. The response  
should be thrown out as <sup>not</sup> relevant. John  
Schaub should be fired for accepting this  
response from Com Ed.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☒ Yes ☐ No

They (Ill Commerce) accepted  
Com Ed's response which they  
should have done.

I want John Schaub answer to why the report was accepted and how it answered my complaint.

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

The Illinois Commerce Commission should have never accepted the response by Com Ed. The response does not clearly answer the question posed by Brian Chamberlain. I have talked with a supervisor at Illinois Commerce Commission and they agree. The person talking the report, John Schaub should be fired. I am asking, demanding he be fired (see attached)

Please clearly state what you want the Commission to do in this case:

I want the Commission to ask Com Ed for the detailed billing from 10/99 to present including month/year amount location.

Date: 07 26 03

(Month, day, year)

Complainant's Signature

Brian Chamberlain

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

#### VERIFICATION

A notary public must witness the completion of this part of the form.

I, Brian Chamberlain, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

(Signature) x Brian Chamberlain

Subscribed and sworn/affirmed to before me on (month, day, year) July 26, 2003

Mildred Rosado  
Notary Public, Illinois



Please have Com Ed disclose to my complete billing history.  
NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.

and me disclosure

lcc207/07

Com Ed has credited some money to account but will not disclose how they came up with figure, how calculated.  
Brian